Sr. No.	Page No.	Section / Clause	Description in RFP	Query / Suggestion	Bank's reply
			CLARIFICATIONS TO PRE-BID QUERIES FOR GeM BID REF GEM/2023/B/2975243 DT. 11/01/2023		
1	2	Eligibiligty Criteria Point 8	The Bidder should have their Support Office in Bengaluru or shall support Bank in its e-procurement through their representative at Bengaluru	Please confirm after being l1 bidder, shall we appoint local exective at Bangalore to give support to Bank to manage eProcurement events because till date we don't have local office/ representative at Bangalore city	Bidder to comply with RFP terms
2	NA	General Query	General Query	The Service provider should be CMMI Level 3 certified or higher organization **(Certificate issued by relevant certifying authorities should be provided)**	Bidder to comply with RFP terms
3	3	Eligibility Criteria Point 10	The Bidder should have a valid Standardization Testing & Quality Certification Directorate (STQC) certificate issued/ reviewed by STQC, GoI for e-Procurement Solution provided to any of their clients	Sir/Madam as per our understanding, any e-Procurement system (e-Tendering, Reverse e-Auction, Forward e-Auction) has to be tested and audited by STQC and has to be compliant with all the applicable requirements relating to security and transparency of the following guidelines" The conformity certificate of the following guidelines, extant CVC guidelines, GFR Rules and ISO 27001 (Information Security Management) Process Audit pertaining to e-Procurement application / system can be issued only by STQC department based at New Delhi Guidelines for compliance to quality requirement of e-Procurement Systems dated 31st August 2011 of Department of Electronics and Information Technology (DeiTy), Ministry of Communications & Information Technology of the Government of India [DeiTy Guidelines] which Includes 1. CVC Guidelines of e-Procurement application software as covered by the relevant provisions of Annexure-II of DeiTy – Guidelines 2. GFR 2017 as covered by Annexure III of DeiTy – Guidelines 3. IT Act 2000 (and its amendment 2008) as covered by Annexure IV of DeiTy – Guidelines. We further bring to your kind notice that in recent times many e-Procurement service providers misguides concern government departments by submitting non-admissible certificates issued by Private / CERT-IN Test Labs or STQC empanelled test laboratories which is not valid. **We request you to confirm that final certificate issued by STQC New Delhi will only be considered as valid STQC Certificate and not from any other**	Bidder to comply with RFP terms
4	26	Annexure I Clause 1.4	The solution offered should be based on open standard, complete and integratable to Bank's websites and other legacy systems for making on-line payment, if feasible	Ref. to this point, please share which detaills & modules (eTender, Auction, etc.) are to be integrated with bank's wesbsite/legacy system if required. Please share which type of mode of payment will be required for online payment. E.g. Credit card, debit card, netbanking, etc…	All the modules provided by the selected bidder as per RFP for all online modes.

5	38	B. FUNCTIONAL REQUIREMENTS Clause 10.2	(VENDOR REGISTRATION) It should be possible to provide different levels of access to the employees of the Vendors as required by them.	Please elaborate	Eg. Maker, Checker etc.
6	39	B. FUNCTIONAL REQUIREMENTS Clause 14.4	There should be Automatic and Manual Extensions and Closing rules.	Ref. to this point, system will have a provision to extend the auction automatically in live auction on valid bid received. It will not allow user to extend auction manually once auction is published / live. Please confirm.	Ref. to this point, system will have a provision to extend the auction automatically in live auction on valid bid received. It will not allow user to extend auction manually once auction is live.
7	40	B. FUNCTIONAL REQUIREMENTS Clause 16.3	The System should be configured to generate all reports by auto or schedule and send via SMTP on daily/Weekly/monthly/yearly as per the bank requirement.	Ref. to this point, system will have a provision to generate reports manually through system by the authorised user only, which will suffice your requriement. Please confirm.	Bidder to comply with RFP terms.
8				Do we (Service provider) need to prepare e-tender & e-auction events on behalf of the Bank ? OR Bank user will do the all activity at their end by using their credentials on portal ?	Both options should be available.